

HARRROW PLANNING SERVICES 2003-2004

PERFORMANCE MONITORING

	Full Year 2002 /03	Apr	May	Jun	1 st Quart er numbers	Jul	Aug	Sep	2 nd Quart er numbers	Oct	Nov	Dec	3 rd Quart er numbers	Jan	Feb	March	Full Year	% increa se from 2002/0 3
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DEVELOPMENT CONTROL

Applications																			
DC1	Received	2850				799			792										
DC2	Determined	2475				734			712										
DC3	Decisions Granted: Nos (%)	1669 (80%)				468 (75%)			423 (68%)										
DC4	Delegated decisions: Nos (%)	2107 (85%)				634 (86%)			614 (86%)										
DC5	Decided in 8 weeks: Nos (%)	1448 (58.5%)				503 (68%)			523 (73%)										
DC6	Major apps decided in 13 weeks: Nos (%)	10 of 31 (32%)				2 of 12 (17%)			11 of 26 (42%)										
DC7	Minor apps decided in 8 weeks: Nos (%)	126 of 344 (37%)				33 of 95 (35%)			69 of 207 (33%)										
DC8	Other apps decided in 8 weeks: Nos (%)	1186 of 2100 (56%)				47 of 627 (7.5%)			954 of 1213 (79%)										
DC9	Reversals of officer Rec. (Committee)	31	4	0	0	4	0	1	6	11	1								

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DC10	Application fees received (£'000's)	519.4			147.8				155.0										
		25			80				037										
DC11	DC net cost / head of population (£)																		
DC12	Average fee per application (all) (£)	182			185				196										
DC13	Gross cost per application received (£)	422																	
DC14	Net cost per application received (£)	240																	
DC15	Consult'ns: Sent Replied (%)	27487 4526 16.5																	
DC16	Legal (S.106) Agreements authorised	12																	
Appeals																			
DC17	Lodged	85	8	11	6	25	7	7	11	50	6								
DC19	(i) by written representat'n	56	6	6	4	14	6	5	8	33	5								
DC20	(ii) by Informal Hearing	20	1	4	2	7	1	2	3	13	1								

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DC21 (ill)by Public Inquiry	9	1	1	-	2	-	-	-	2	-									
DC22 Determined Allowed: Nos (%)	86 39 45%	2	2	4	8 25%	2	3	-	13 7%	4									
Enforcement / Complaints																			
DC24 Complaints received	633	56	45	74	175	74	73	102	249	76									
DC25 Enforcement Notices served	27								9										

BUILDING CONTROL

Full Plans Applications											
		1242	126	133	140	399	138	89	82	708	110
BC1	Full Plans received										
BC2	Plans vetted in 15 days (%)	96	99	85	90	89	98	97	96	93	96
BC3	Decided within 5 weeks or 8 weeks by agreement (%)	100	100	100	100	100	100	100	100	100	110
Building/Commencement Notice applications											
BC4	Building Notices received	682	62	70	68	200	68	60	72	400	69

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Financial																			
BC5	Application income (£'000's)	706				275				487									
BC6	Net cost per application (£)	-39.1								-121									
BC7	Gross cost per application (£)	319								317									
BC8	Average charge income per app'n (£)	358								439									
BC9	Net cost per head of pop (£)	-0.36								-0.63									
BC10	Value of work (est) (£ m)	63.7				16m				31m									
BC11	Net cost per head of population (£)																		
BC12	(i) Charge earning	-0.36								-1.07									
BC13	(ii) Non-charge earning	0.75								0.41									
BC14	(iii) Net expenditure per head for total Building Control	0.39								-0.73									
Workload																			

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BC15	Projects commenced	1069				310				763										
BC16	Projects completed (%)	59.4				41.1				34.7										
BC17	Inspections carried out	1261				2944				5972										
BC18	Average number of inspections carried out / completed job	6.1				7.65				7.9										
BC19	Site visits per technical officer	1096				226				459										
BC20	Applications per technical officer	185				46.5				86										
Enforcement																				
BC21	Notices served	0	0	0	0	0	0	0	0	0										
BC22	Works discovered without notification	89	4	6	4	14	6	5	7	32	8									
Letters and Correspondence																				
BC23	Letters received	5006				1893				2941										
BC24	Letters replied to within 10 days (%)	71				73				74										

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BC25	Telephone calls answered within 5 rings (%)	89	86	85	86	82	84												
Approved Inspector Initial Notices																			
BC26	Domestic initial notices	12			87				11										
BC27	Units	242			150				177										
BC28	Estimated loss of income (£)	47,800			24,686				30,967										
BC29	Non-domestic initial notices	23			8				21										
BC30	Estimated value of work (£)	1.23m			1.09m				2.3m										

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BC31	Estimated loss of income (£)	15,316		9,677				20,907										
FORWARD PLANNING																		

Development Pipeline																		
FP1 (a)	New housebuilding: dwellings completed (gross)	640						243										
(b)	dwellings permitted (gross)	1284						211										
(c)	percentage affordable, permitted	45%						43.6%										0%

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(d)	percentage built on previously developed land	100 %																	
FP2	House conversions and change of use built - net increase in dwellings	55																	
FP3	Business, industrial and warehousing development ('000's sq.ms.)	N/A																	
Development Appraisal																			
FP4	Development briefs/area guidelines: (a) approval for consultation purposes (b) completed following consultations	1							0										
		0							1										

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FP5	Conservation	18				18				18									
	Conservation areas with policy guidelines	64%				64%				64%									
FP6	Listed buildings at risk and as % of total	10	10				10												
		3.7%	3.7%				3.7%												
FP11	Tree Preservation																		
	Tree Preservation Orders:																		
	(a) confirmed orders	2								1									
	(b) number of trees	14								15									
FP12	Other items																		
	Net cost per head of population per year (Forward Planning). Excluding capital financing																		
PS1	General Planning																		
	Gross cost of Planning per head of population excluding Building Control																		

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PS2	Letters (a) number received (b) percentage of replies in 7 days																		
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